

Customer Support

Software Release Bulletin

Date of Issue: 11/05/2026

Products

VSCi

(VSC 900, VSC 90, VSC 80i, **VSC SIS**)

Version: 3.0.0.0

VSCi (VSC 900, VSC 90, VSC 80i, **VSC SIS**)

Version 3.0.0.0

Release Type: **Major**

VSC SIS

This software release introduces our VSC SIS software product to the family of VSC's already supported within VSCi. VSC SIS uses a licenced approach and offers a new way to use f+f VSC software independent of the VSC hardware so please speak to your Sales representative for more information or quotation.

Other Key Highlights in this Release

- Improvements to Annotations
- Improvements to eChip functions
- Improvements to Face Matching

IMPORTANT NOTE: All units being upgraded with this software (see license exceptions below) will require a new license and the following provides the process for obtaining a new license.

- Please email Customer Support with the unit serial number requesting a new license due to software update.

Licence Exceptions

- VSC 90 that has already been upgraded to V2.0.3.0 as a new licence would have already been supplied to enable this upgrade.
- VSC 90, VSC 900, VSC 80i already upgraded to V2.3.2.0 or above as a new licence would have already been supplied to enable this upgrade.

Installation Instructions:

1. Log into the Distributor Website or Customer Portal as appropriate, navigate to the relevant product area, select the Software Updates drop down and Click the 'Download' button next to the 'SW Release' to download the zip file. Below image for illustration purposes only.

VSC[®] 90

Available as a standalone field-ready system for mobile deployment, or a lab-ready device, the VSC90 delivers forensic-grade multispectral examination and eChip analysis wherever needed, from fixed laboratories and checkpoints to remote field operations. [View product at fosterfreeman.com](#)

User Manuals	+
Software	-

Please download and read the Software Release Bulletin before installing or updating the software on your device.

If upgrading from a v1 software version, an updated licence will be required. Please contact CST.

VSC90 Software Release Bulletin v2.0.3.0 07-07-25
1 file(s) 211.30 KB

DOWNLOAD

VSC90 SW Release v2.0.3.0 07-07-25
1 file(s) 3,250.30 MB

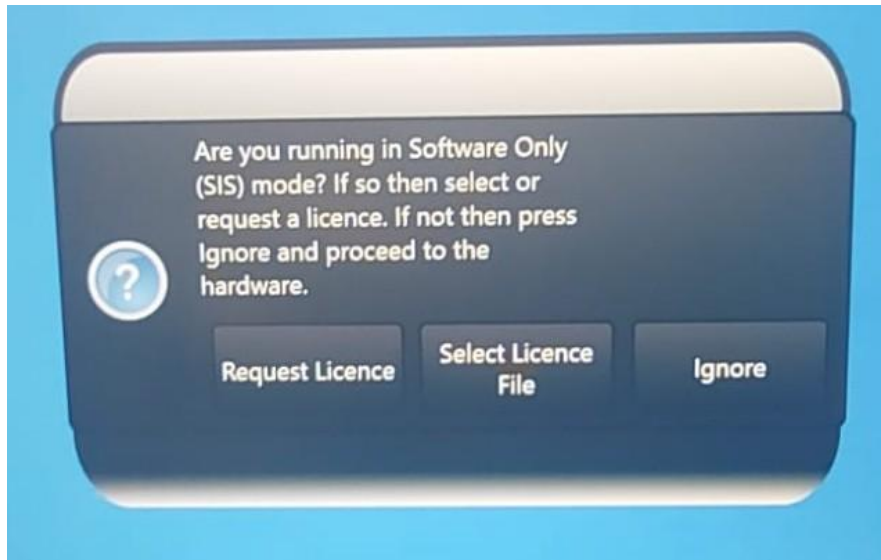
DOWNLOAD

Acuant Standalone	+
ATR Standalone	+
FF3D	+
Keesing	+
LFIS Standalone	+

This version can be installed directly over a previous version.

1. Download the zip file from the relevant Distributor or Customer Portal
2. Right click the file and select "Properties"
3. At the bottom right of the property's windows tick the box that says "Unblock"
4. Click Apply, then Click OK
5. Right click the file and select "Extract All.."
6. Ensure "Show Extracted Files" is checked and click "Extract"
7. Where products are not on a desktop computer, copy the file onto the USB drive and transfer the file to a folder on the target PC
8. On the target hardware, open the containing folder and double-click the executable file
9. Follow the on-screen instructions

10. If SIS has been purchased prior to installation, then select the 'Request Licence' button and a file will be generated that should be sent to Customer Support. If you already have received a License file back, click on 'Select Licence File' and point to the file in the usual way and select it and the software will then become licenced for use. If VSC SIS is not required, please select 'Ignore'.



11. All previous options should now be active, and the software should run as expected but if you experience any issues, please email Customer Support

See below if your unit was running LFIS Facial Recognition prior to this software upgrade.

Facial Recognition

If you had LFIS facial recognition software previously activated on our device, you will need to request a further licence due to a change in the software module being used. We are now using MultiBiometrics (MB) Facial Recognition. Please follow the below instructions to achieve this as this is not something that can be activated without a file being generated by the device itself.

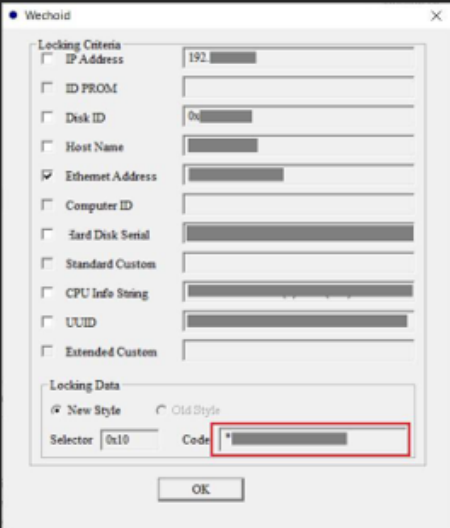
- a. Power on your VSC90/900 unit and navigate to:

C:\Program Files\Foster and Freeman\VSCi\FaceDetection

- b. Run the file wechoid.exe as per the box below – **please ensure only the Ethernet address is ticked**

With Echo ID for Windows

- Run **wechoid.exe** on the terminal that will use MBSDK
- uncheck all checkboxes except Ethernet Address, as shown in the following screenshot
- write down the value of the lock code (16 characters, starting with a *)



- c. Send the resulting 16-character lock code created along with the unit serial number to CustomerSupportTeam@fosterfreeman.com
- d. You will receive a licence file named lservr.lic
- e. Navigate to C:\ProgramData and create a new folder named MBSDK (resulting path: C:\ProgramData\MBSDK)
- f. Save the lservr.lic file into this new folder
- g. Launch the VSC software, go to 'Advanced Tools' - Facial Recognition should now be enabled.

This version contains the following enhancements and fixes.

ID	Change	Work Item Type	Status
20749	VSC900 SW V49 - Annotation - editing line format and value font of measurement needs to be more user-friendly	Change Request	Closed
21730	VSC900 SW V52 - Annotation - Length measurement - value beyond image at edge	Change Request	Closed
31424	Keesing Version Adjustment	Change Request	Closed
31577	FF3D Private Labelling	Change Request	Closed
31938	UV Cover for VSC900 needs altering to stop shadows	Change Request	Closed
32756	VSC90 - Distortion, Turretting, and Touchscreen Zoom Review	Change Request	Closed
34228	VSC900 Installation Issues	Change Request	Closed
34461	VSC90 - mls master list compatibility	Change Request	Closed
34463	VSC90 - Ability to capture MRZ with VIS filter	Change Request	Closed
34470	VSC90 - Save eChip image as separate image file	Change Request	Closed
34596	VSC90 changes to side light housing and a plinth for A4/US Letter imaging	Change Request	Closed
34295	MB SDK NIST Score Review	Minor Project Task	Closed
31445	Add Score Values Back into the match (MB)	Minor Project Task	Closed
34510	VSC90 Controller FW Update	Minor Project Task	Closed
17763	Annotations: improved button combination to draw circle, rectangle, ellipse, shapes in general	Software Task	Closed