

Customer Support

Software Release Bulletin

Date of Issue: 01/05/2025

Product: VSC 800

Version: 1.1.295

VSC 800

Version 1.1.295

Release Type: **Minor**

Key Features

- Image lighting improvements between 570nm and 715nm

See Installation & Configuration Guide below for a full clean installation process and use the following for a software upgrade only.

Installation Instructions:

1. Log into the Distributor Website or Customer Portal as appropriate, navigate to the relevant product area, select the Software Updates drop down and Click the 'Download' button next to the 'SW Release' to download the zip file. Version numbers within the installation process are representative only.

VSC® 800

A compact and highly capable document imaging system, the VSC 800 provides document examiners with extensive facilities for the verification and examination of suspect or questioned documents. [View product at fosterfreeman.com](#)

User Manuals	+
Software	-

Please download and read the Software Release Bulletin before installing or updating the software on your device.

VSC800 Software Release Bulletin Version 1.1.275 (04-10-24) [DOWNLOAD](#)
1 file(s) 737.21 KB

VSC800 SW Release v1.1.275 04-10-2023 [DOWNLOAD](#)
1 file(s) 972.30 MB

Acuant Standalone	+
ATR Standalone	+
Keesing	+
LFIS Standalone	+
Software Guides	+

2. Right click the file and select "Extract All..".
3. Ensure "Show Extracted Files" is checked and click "Extract".
4. In the folder that opens, double-click the setup folder
5. Double-click the file "Basler_pylon_6.0.1.18259.exe".
6. Follow the on-screen instructions.
7. Once completed, in the same folder, right-click the file "setup.exe" and click "Run as administrator".
8. Follow the on-screen instructions.
9. Once completed, restart the PC.

This version contains the following enhancements and fixes.

ID	Change	Work Item Type
30091	IR LEDs now turn on when ANY long-pass filter is selected. Previously they only came on at 725nm upwards. Red line indicator to right of filters extended down to 570nm.	Bug

VSC 800

Software Upgrade Guide

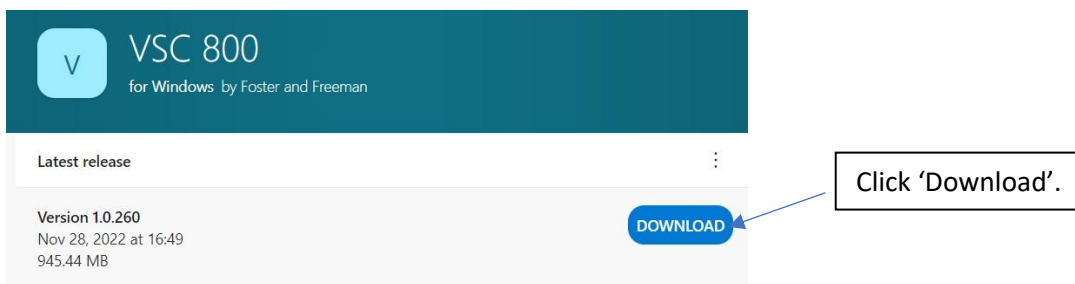
Introduction

This guide provides step-by-step instruction on how to install an upgrade to the VSC800 software. Version numbers listed are representative and will differ dependant on the version being installed.

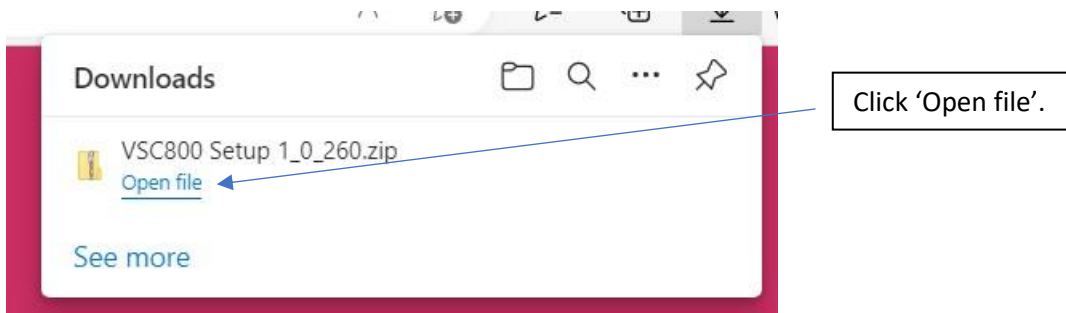
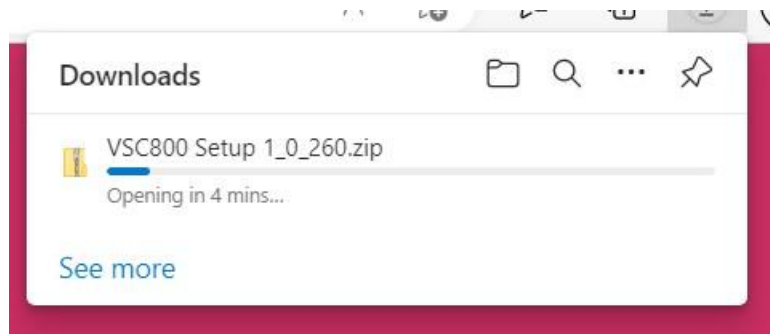
Please note this guide is based around Microsoft Edge

Software Update

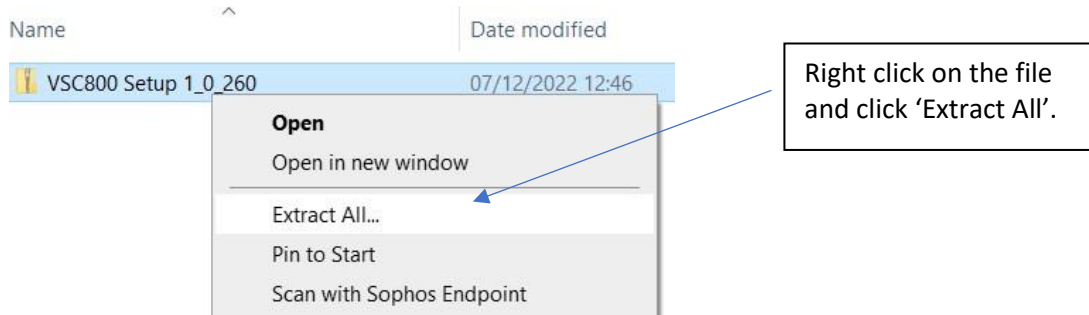
1. Click on the link sent by email.
2. This will take you to a different website where you can download the last version of the software.



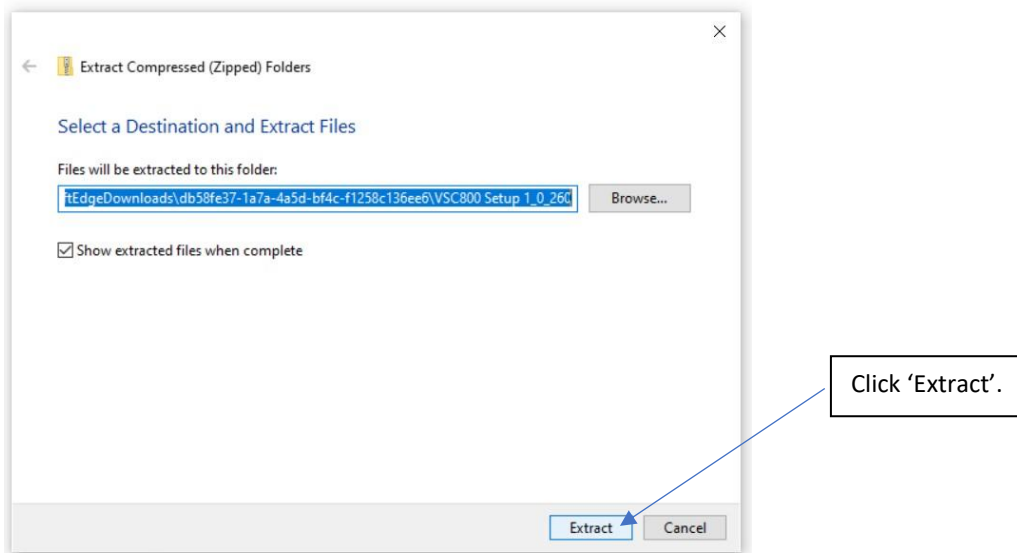
3. On the top right of the screen you should see the software in process of downloading.



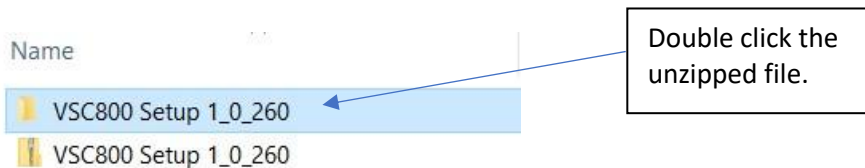
- This will take you to the folder in the PC where the software download has been saved. This folder needs to be unzipped.



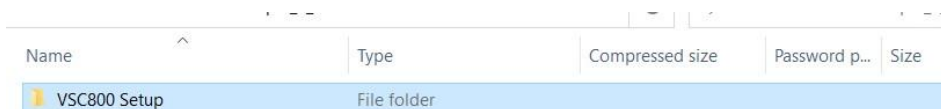
- The following will appear in screen.



- Once the process of extraction has finished, you will have two files with the same name.



- Double click on the following.

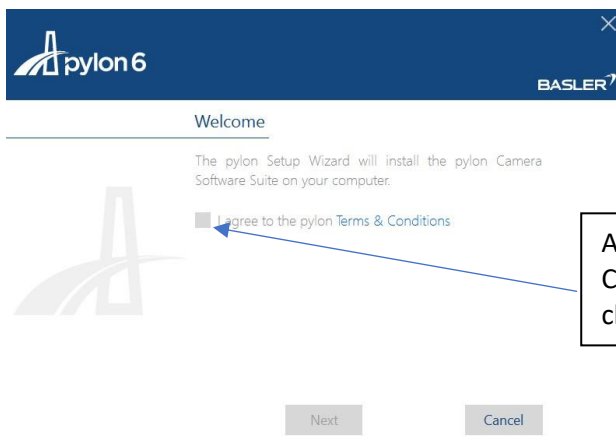


8. Run 'Basler pylon' first.

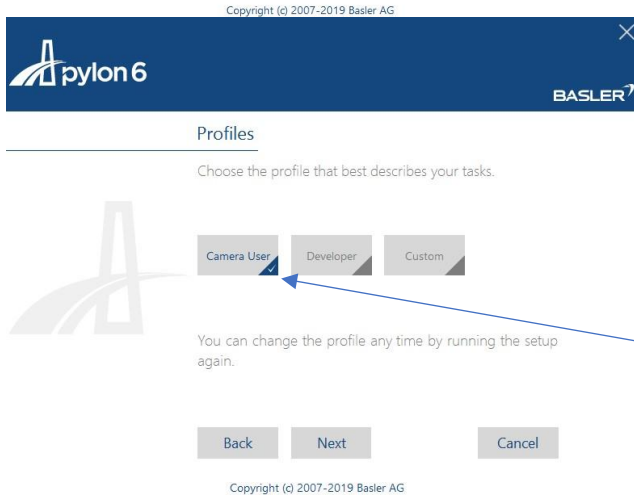
Microscopes	16/12/2022 09:30	File folder	
Sample User Database	16/12/2022 09:30	File folder	
Support	16/12/2022 09:30	File folder	
Video Codec	16/12/2022 09:30	File folder	
Basler_pylon_6.0.1.18259	16/12/2022 09:29	Application	384,100 KB
README	16/12/2022 09:29	Text Document	2 KB
setup	16/12/2022 09:29	Application	137 KB

Double click the highlighted file.

9. Follow the steps.



Accept Terms & Conditions and click 'Next'.



Select 'Camara User' and click 'Next'.



Interfaces

Select how your camera(s) is/are connected to the computer.



You can change the interfaces any time by running the setup again.



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Select 'USB' and click 'Next'.



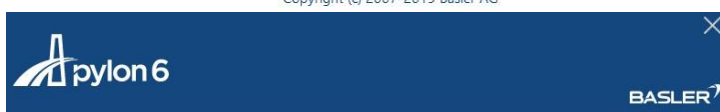
Destination Folder

Click Next to install the pylon Camera Software Suite in the default folder or click Change to select a different folder.



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Click 'Next'.



Ready to Install

Profile selected: Camera User

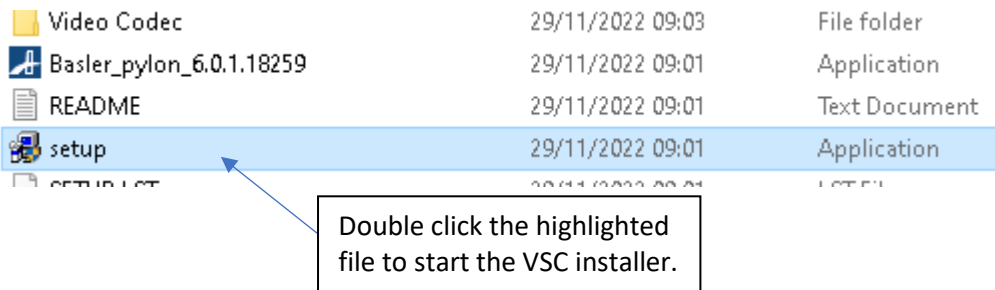
Interface(s) selected: USB



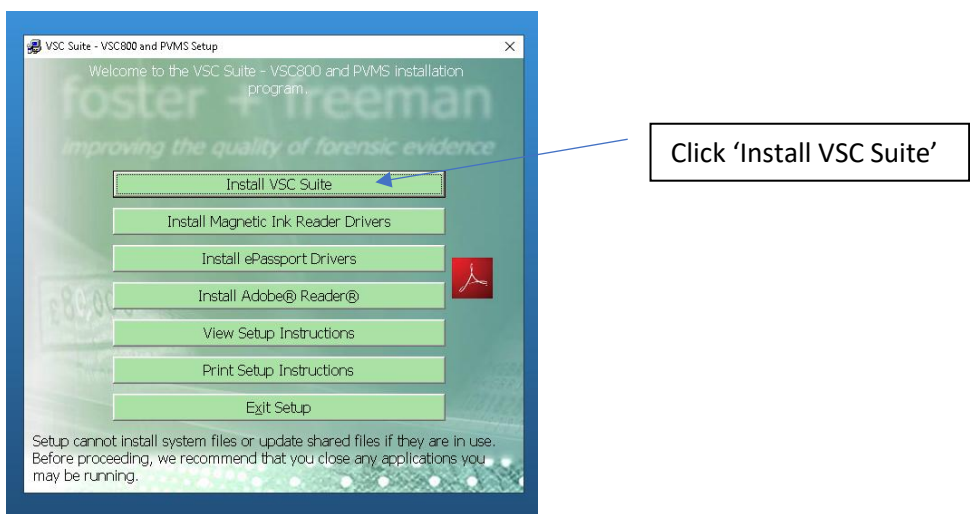
Copyright (c) 2007-2019 Basler AG

Click 'Install'.

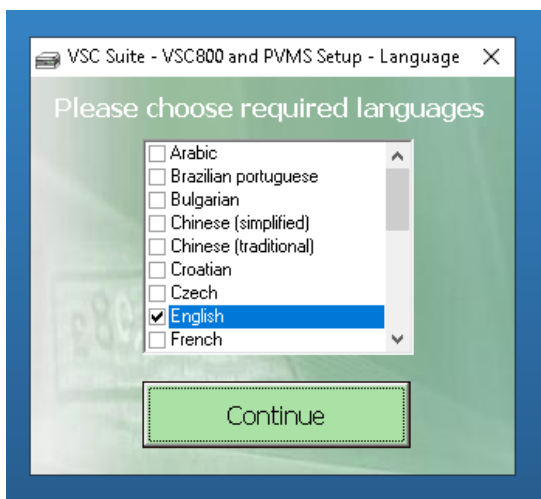
10. Close Basler Pylon and run the VSC software by clicking on 'Setup'.



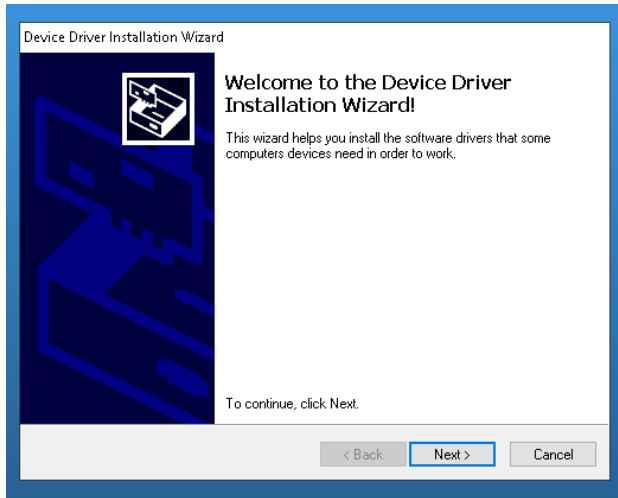
11. Run the VSC800 installer.



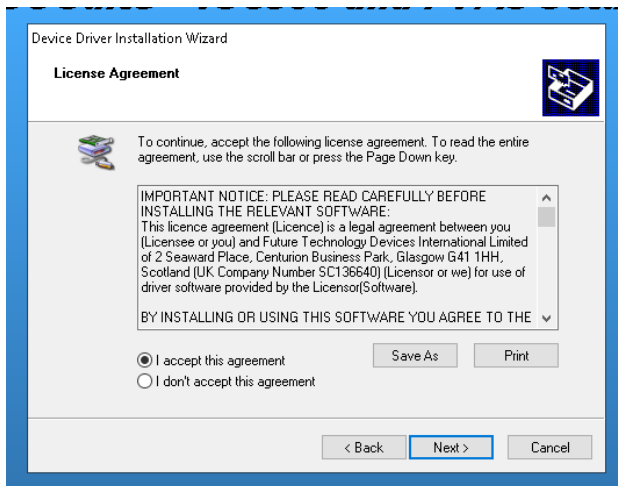
12. Select the language you want the software to be in and click 'Continue'.



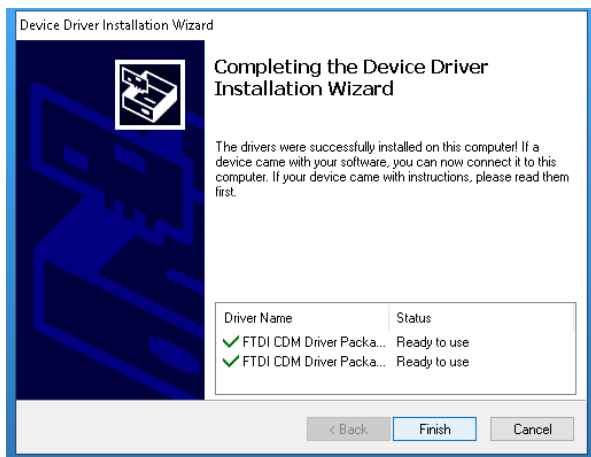
13. Once the software has been installed, the following screen will appear. Click 'Next'.



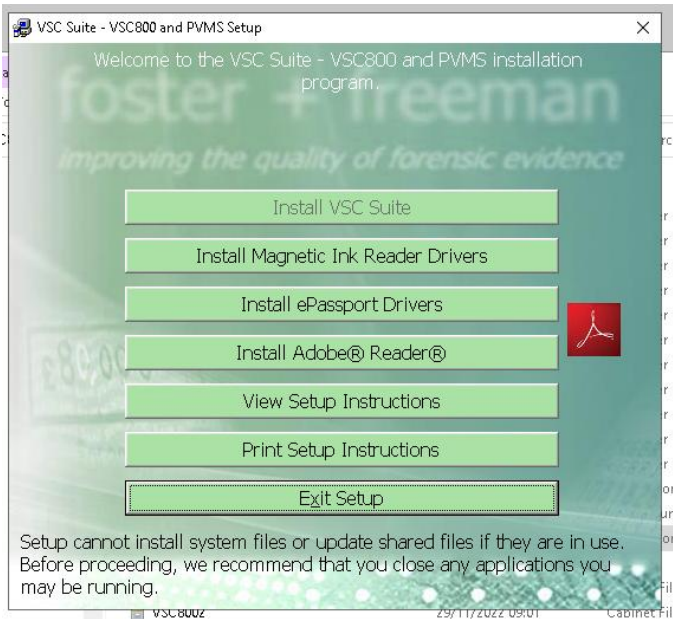
14. Accept the Licence Agreements and click 'Next'.



15. Finally, click 'Finish'.



16. The following screen will appear, click 'Exit Setup'. Note that 'Install VSC Suite' is now faded (update is complete).



17. You can now open the VSC800 Software located in your desktop.



Update version displayed when loading VSC software.