

Customer Support

Software Release Bulletin

Date of Issue: 04/10/2024

Product: VSC 80 Suite
Version no: 1.1.365

Minor RELEASE

VSC 80 Suite

Version 1.1.365

Release Type: **Minor**

Key Features

- Improved security with updates to .NET
- Further general improvements

This is a Minor software release addressing several bugs alongside improvements to security aspects related to .NET.

See Installation & Configuration Guide toward the end of this document for a full clean installation process and use the following for a software upgrade only.

Installation Instructions

1. Log into the Distributor Website or Customer Portal as appropriate, navigate to the relevant product area, select the Software Updates drop down and Click the 'Download' button next to the 'SW Release' to download the zip file. Screen grab below is for illustrative purposes only.

VSC[®] 80/FS

Compact forensic QDE workstation: a complete solution to the forensic examination of questioned documents. [View product at fosterfreeman.com](https://www.fosterfreeman.com)

User Manuals +

Software Updates -

Please download and read the Software Release Bulletin before installing or updating the software on your device.

VSC 80 Software Release Bulletin Version 1.0.350 (30-11-2023) [DOWNLOAD](#)
1 file(s) 200.75 KB

VSC80/FS SW Release v1.0.355 19-01-2023 [DOWNLOAD](#)
1 file(s) 925.70 MB

2. Right click the file and select "Extract All..".
3. Ensure "Show Extracted Files" is checked and click "Extract".
4. In the folder that opens, double-click the setup folder
5. Double-click the file "Basler_pylon_6.0.1.18259.exe".
6. Follow the on-screen instructions.
7. Once completed, in the same folder, right-click the file "setup.exe" and click "Run as administrator".
8. Follow the on-screen instructions.
9. Once completed, restart the PC.

Bug Fix / Feature Breakdown

ID	Title	Work Item Type	State
15859	VSC80 Suite – e-Chip readers fail with ID cards and some passports.	Bug	Closed
17280	E-chip reader icon is enabled even if E-chip reader device is not connected to VSC80 unit.	Bug	Closed
17284	LetterScreen never fails for Version 3 (Auto)	Bug	Closed
17287	LetterScreen doesn't work for Version 1 and Version 2 options.	Bug	Closed
17291	Read MRZ button in the OCR window isn't taking Stored 1 image to Live camera image.	Bug	Closed
18586	Atom E-chip reader not working properly.	Bug	Closed
21752	VSC80 Suite - The application uses Dot Net Framework version 4.0 which is unsupported	Bug	Closed
25109	80 Suite - turning OCR on deactivates auto focus	Software Task	Resolved

VSC 80 Suite

Software Upgrade Guide

Installation Types

1. New, clean install: Please follow all steps within this guide in the order listed.
2. Software upgrade: Please follow the installation instructions within the release bulletin above and use this complete guide as reference where needed.

Access Software Download

1. Log into the Distributor Website or Customer Portal as appropriate, navigate to the relevant product area, select the Software Updates drop down and Click the 'Download' button next to the 'SW Release' as highlighted

VSC[®] 80/FS

Compact forensic QDE workstation: a complete solution to the forensic examination of questioned documents. [View product at fosterfreeman.com](https://www.fosterfreeman.com)

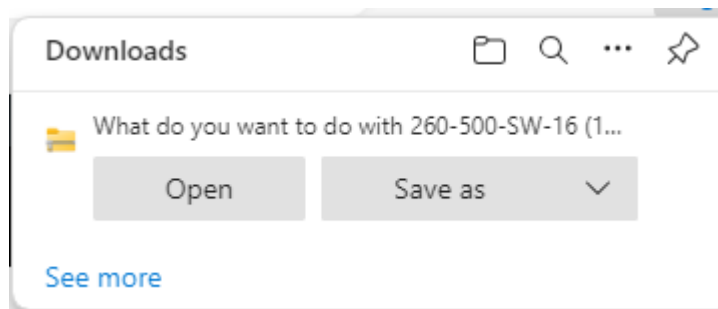
User Manuals	+
Software Updates	-

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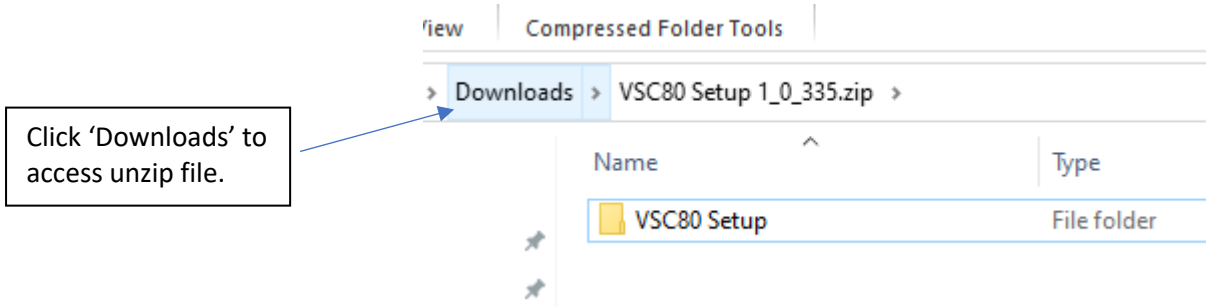
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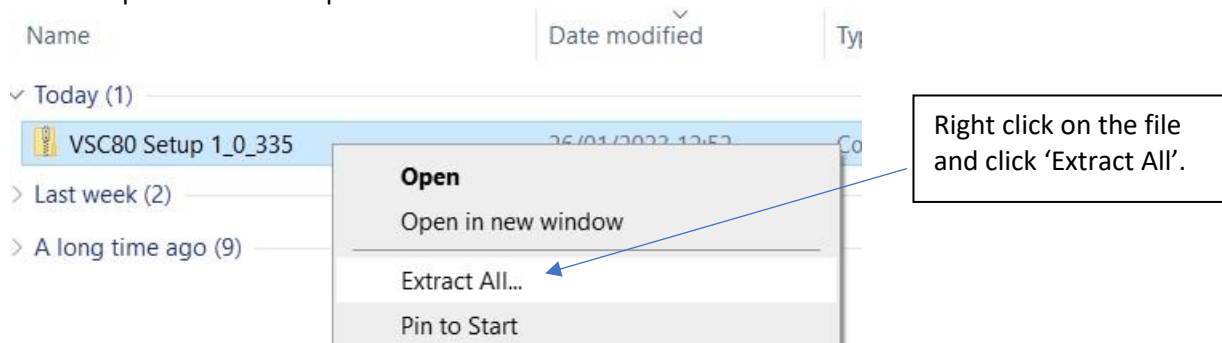
2. On the top right of the screen, you will see the standard Windows Download options so 'Save As' to suitable location. Note, the files can be quite large so may take some time to download.



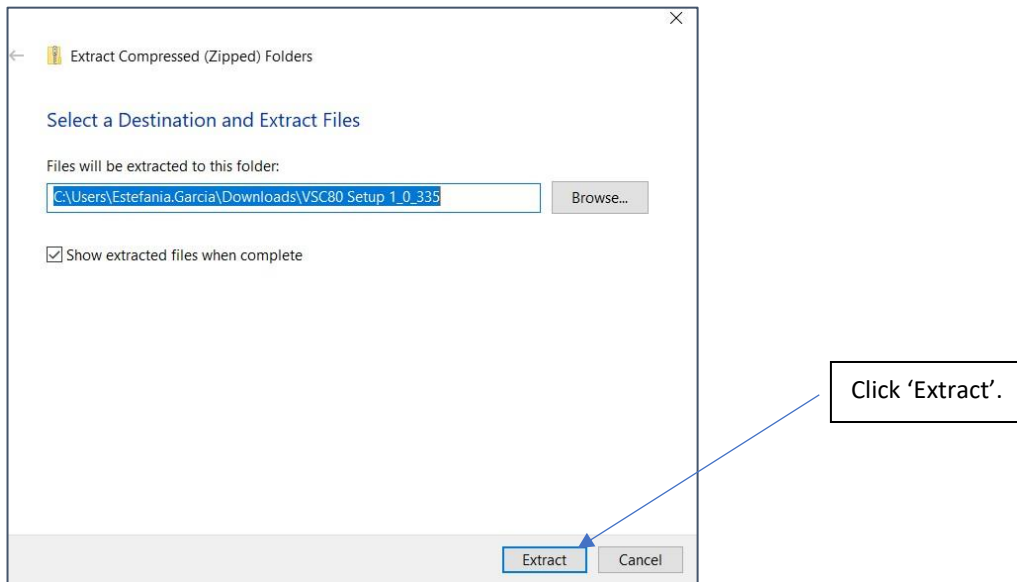
3. Copy the zip file onto your VSC80 PC and unzip. To do so, click on 'Downloads'.



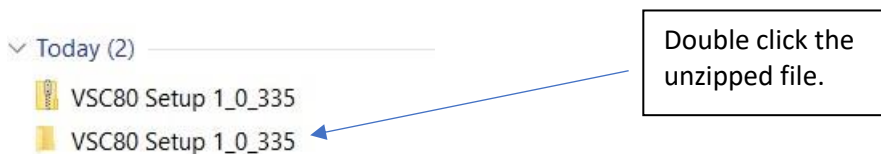
4. Now unzip the VSC80 Setup folder.



5. The following will appear in screen.



7. Once the process of extraction has finished, you will have two files with the same name.



8. Double click on the following file.

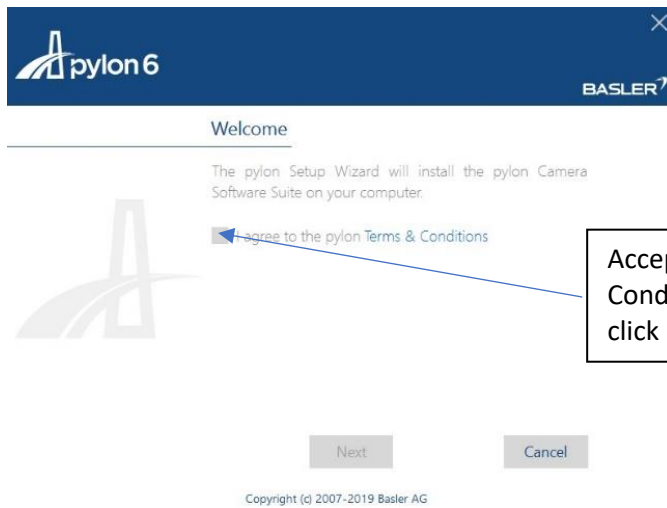
Name	Date modified	Type	Size
VSC80 Setup	26/01/2023 12:59	File folder	

9. Run 'Basler pylon' first.

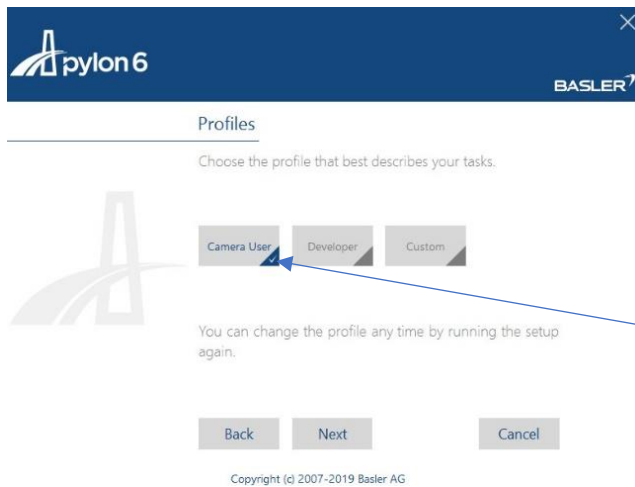
Sample User Database	26/01/2023 12:59	File folder	
Support	26/01/2023 12:59	File folder	
Video Codec	26/01/2023 12:59	File folder	
Basler_pylon_6.0.1.18259	26/01/2023 12:59	Application	
README	26/01/2023 12:59	Text Document	

Double click the highlighted file.

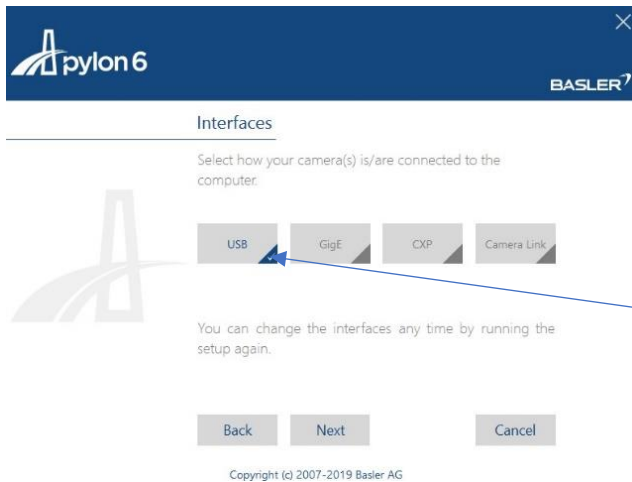
10. Follow the steps.



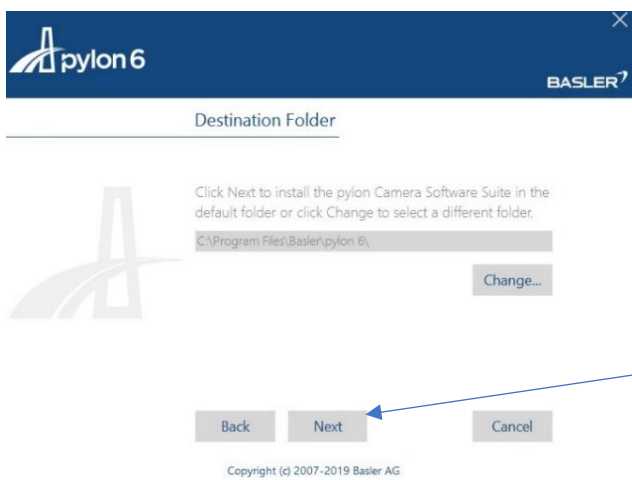
Accept Terms & Conditions and click 'Next'.



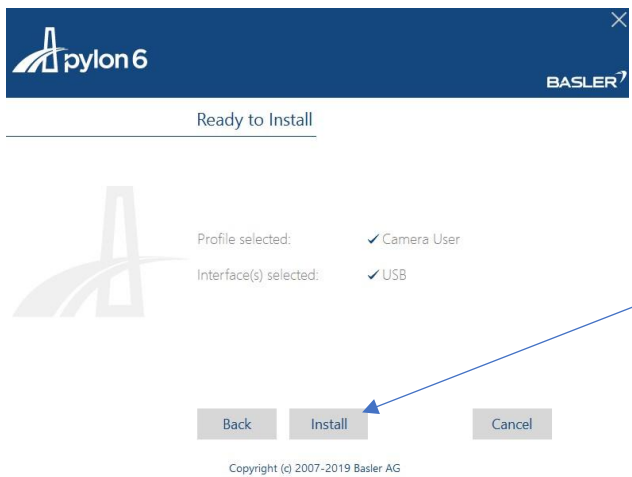
Select 'Camera User' and click 'Next'.



Select 'USB' and click 'Next'.

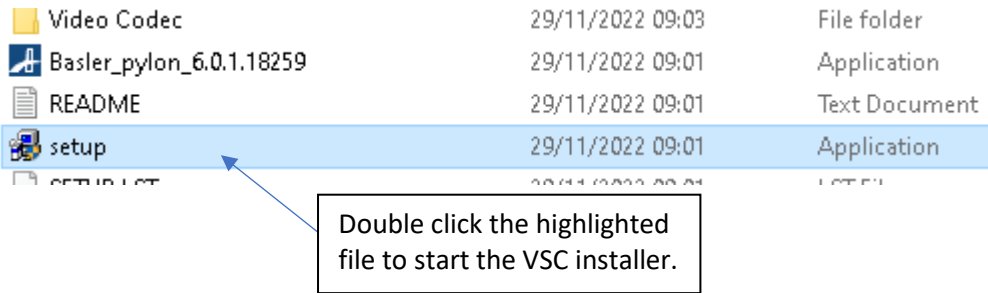


Click 'Next'.

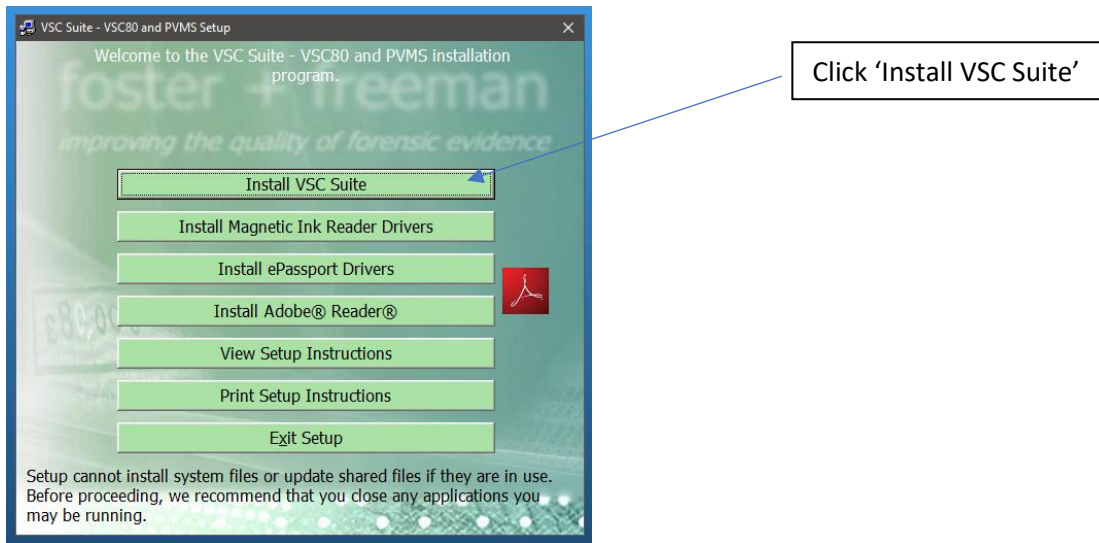


Click 'Install'.

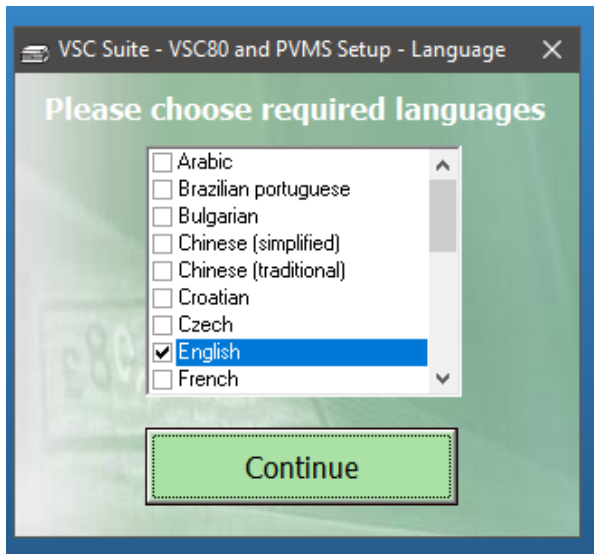
11. Close Basler Pylon and run the VSC software by clicking on 'Setup'.



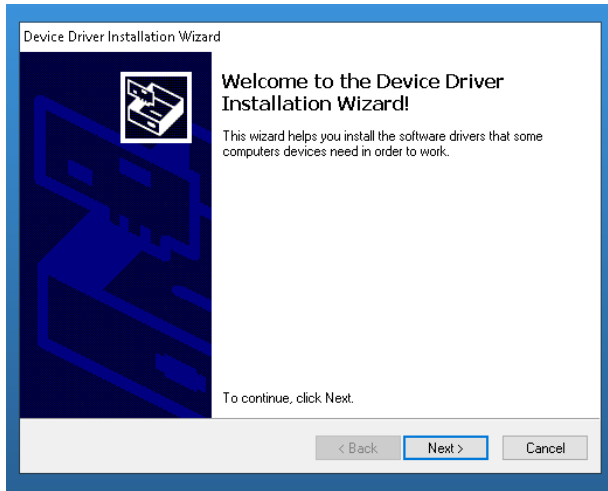
12. Run the VSC80 installer.



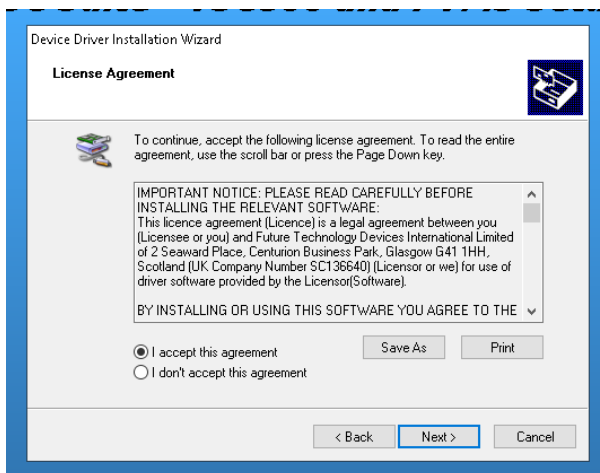
13. Select the language you want the software to be in and click 'Continue'.



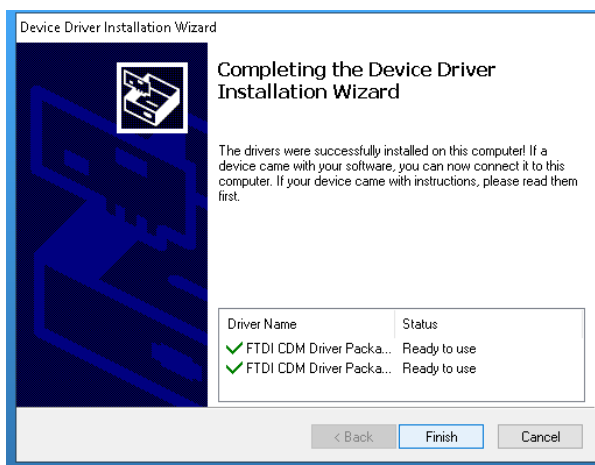
14. Once the software has been installed, the following screen will appear. Click 'Next'.



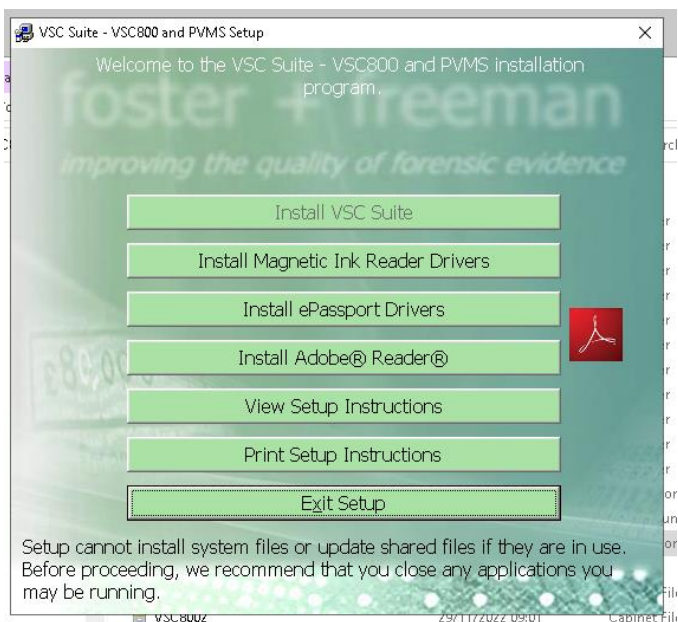
15. Accept the Licence Agreements and click 'Next'.



16. Finally, click 'Finish'.



17. The following screen will appear, click 'Exit Setup'. Note that 'Install VSC Suite' is now faded (update is complete).



18. You can now open the VSC80 Software located in your desktop.



Update version displayed when loading VSC software.