

Customer Support

Software Release Bulletin

Date of Issue: 12/11/2024

Product: RECOVER (& Companion App)
Version: 2.1.0

RECOVER

Version 2.1.0

Release Type: **Major**

This is a Major software release containing multiple enhancements & improvements and the recommendation is to install on all RECOVER Systems.

The associated Companion Application for this release is V1.0.41 and is available on the portals to download.

Highlights

- New Manifold capability while remaining backwards compatible
- New Languages (Ukrainian, Arabic, Polish) plus adding Romanian to the Recover Companion
- Improved Diagnostics
- Security Updates

Installation Instructions:

1. Log into the Distributor Website or Customer Portal as appropriate, navigate to the relevant product area, select the Software Updates drop down and Click the 'Download' button next to the 'SW Release' to download the zip file. Below image for illustration purposes only.

RECOVER

| | |
|--------------------------------|---|
| Accessories | + |
| Published Papers | + |
| Image Gallery | + |
| Hardware Manuals / User Guides | + |
| Sales Literature | + |
| Material Safety Data Sheets | + |
| Software | - |

RECOVER Software Release Bulletin v2.1.0 12-11-24
1 file(s) 80.00 KB

[DOWNLOAD](#)

RECOVER SW Release v2.1.0 12-11-2024
1 file(s) 10.57 MB

[DOWNLOAD](#)

RECOVER Companion SW Release v1.0.41 12-11-2024
1 file(s) 106.01 MB

[DOWNLOAD](#)

This version can be installed directly over a previous version and includes two discrete elements;

- Recover System Software
 - Companion Application
1. Download the Recover software release zip file and the Companion Application software release zip file from the relevant Distributor or Customer Portal
 2. Unzip into suitable folders on a PC/laptop and extract the contents
 3. Connect the Recover system via the USB cable provided with your system to your PC and run the Companion Application to install it
 4. Select USB Mode to enable the Companion App to connect to the Recover system
 5. Once connected, the Update Software option will be displayed
 6. Please follow the on-screen instructions and/or see the 'Update Software' section of the Recover Manual
 7. **Once the upgrade has completed, please perform a hard reset of the Recover system by switching it off at the wall power socket and leaving it for 30secs before switching back on**
 8. The new software version should then be displayed on the Recover system

Bug Fix / Feature Breakdown

| ID | Title | Work Item Type | State |
|-------|--|----------------|--------|
| 4981 | Purge cycle after power loss fixed | Change Request | Closed |
| 5302 | Spanish translation updates | Change Request | Closed |
| 3217 | Russian Translation updates | Bug | Closed |
| 3219 | Companion app now displays current software version | Bug | Closed |
| 25521 | Enable Diagnostics tick box always turned back on when returning to settings | Bug | Closed |
| 26031 | Delete All and Export All buttons not initially shown in Logs screen | Bug | Closed |
| 26034 | Polish language added | Bug | Closed |
| 26035 | Arabic language added | Bug | Closed |
| 26036 | Ukrainian language added | Bug | Closed |
| 17044 | Romanian Language added | Change Request | Closed |
| 26053 | Romanian language available in the companion app | Bug | Closed |
| 26055 | Polish language available in the companion app | Bug | Closed |
| 26056 | Arabic language available in the companion app | Bug | Closed |
| 26057 | Ukrainian language available in the companion app | Bug | Closed |
| 27253 | Software Translation Improvements | Software Task | Closed |