

Customer Support

Software Release Bulletin

Date of Issue: 01/11/2024

Product: GRIM 3 (Firewire) / FFTA SYS RI
Version: 3.5.0.0

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Release Type: **Major**

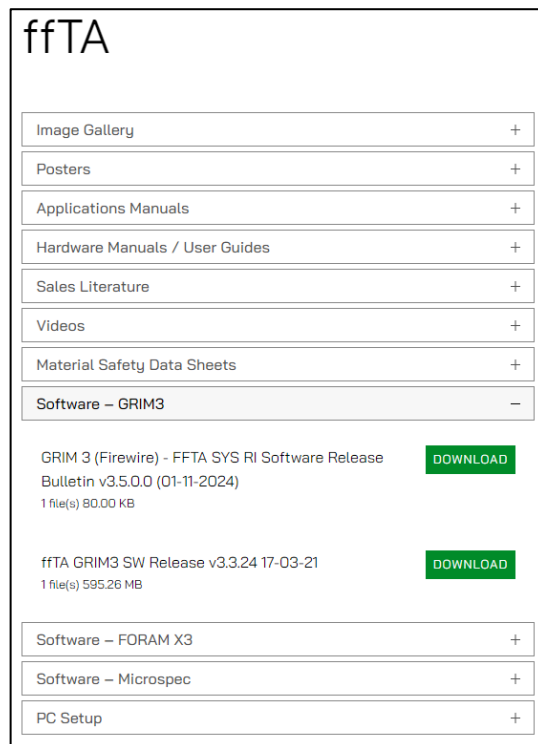
This Major release includes both Stage Manager and Glass enhancements & improvements and the recommendation is to install on all GRIM 3 (Firewire) systems. This release is Windows 10 and Windows 11 compatible.

Highlights

- Significant Bug Fixes on GLASS Reports
- Translation fixes
- Stability improvements in Stage Manager

Installation Instructions:

1. Log into the Distributor Website or Customer Portal as appropriate, navigate to the relevant product area, select the Software – GRIM3 drop down and Click the ‘Download’ button next to the ‘SW Release’ to download the zip file. Below image for illustration purposes only.



This version can be installed fresh, or over the top of existing versions but if installing alongside a Microspec configuration as a fresh install, please install the GRIM software first.

3. Run the executable file and follow the instructions on the installer

Bug Fix / Feature Breakdown

ID	Title	Work Item Type	State
20720	Arabic language support on the GRIM3 GLASS	Software Task	Closed
21784	GRIM Glass software - The foster + freeman logo used for the Report is out of date.	Bug	Closed
21785	GRIM Glass software - The EULA/Licence version is out of date.	Bug	Closed
21786	GRIM Glass software - Licence link in Settings does not open the EULA	Bug	Closed
22448	GRIM Glass Software French translation errors	Bug	Closed
22450	GRIM Glass Software German translation errors	Bug	Closed
22508	GRIM Glass Software - Invalid characters allowed when creating an Operator.	Bug	Closed
22638	GRIM Glass software - Case Management screen column selection menu disappears	Bug	Closed
22647	GRIM Glass software - Application crashes when you type an invalid character in a New Database name	Bug	Closed
22648	GRIM Glass software - A New Database Name containing '\' or '/' creates a database with a blank name.	Bug	Closed
22736	GRIM Glass software - Invalid characters should not be allowed when creating a New Case or New Operator	Bug	Closed
22743	GRIM Glass software - The text in the 'Create Fragment' button is cut-off	Bug	Closed
22745	GRIM Glass software - Control chart Standards drop down only displays one standard if the Scale Mode is changed.	Bug	Closed
22746	CST: GRIM Glass software - Control Chart - chart not drawn when you navigate to this screen	Bug	Closed
22754	GRIM Glass software - Report duplicating samples	Bug	Closed
23174	GRIM Glass software - Can't see databases after updating to 3.3.38.27	Bug	Closed
24065	GRIM Glass - Report GRIM Chart section duplicating Control samples and Standard samples	Bug	Closed
24859	GRIM Glass - Report misses Recovered samples from GRIM Chart section	Bug	Closed
23914	GRIM - data/status loss when closing a case	Change Request	Awaiting Live Release