

Customer Support

Software Release Bulletin

Date of Issue: 22/09/2025

Product: Crime-lite ML-Pro 2
Version: 2.6.0.0

&

FFReport Version: 2.6.0.0

Major Release

Crime-lite ML-Pro 2

Before undertaking installation of this software customers are strongly advised to make sure they have backed-up all images from the ML-Pro to an external location.

Version 2.6.0.0

Release Type: **MAJOR**

Pre-requisite – Please ensure V2.2.0.0 or V2.2.0.1 or above has already been installed on the system before installing this update. Release notification for V2.2.0.0 is attached to the end of this release notification and is also applicable to V2.2.0.1 from an installation perspective.

NOTE: This release notification is in relation to the ML-Pro 2 systems, NOT the original ML-Pro systems from a hardware perspective.

Key Highlights

- Multiple Exhibits in Report
- Minor Features Enhancements: Save Sketch, burn light/filter on image, Annotations line changes,
- Security updates

Installation Instructions:

Log into the Distributor Website or Customer Portal as appropriate, navigate to the relevant product area, select the Software Updates drop down and Click the 'Download' button next to the 'SW Release' to download the zip file. Version numbers within the installation process are representative only.

Crime-lite® ML PRO 2

Rapid forensic triage to meet the demands of busy laboratories: the Crime-lite ML PRO 2 is built to process large quantities of evidence.

[View product at fosterfreeman.com](#)

User Manuals	+
Software	-
ML PRO Software Release Bulletin Version 2.2.0.1 11-03-24 1 file(s) 189.33 KB	DOWNLOAD
ML-PRO SW Release v2.3.2.0 01-12-2024 1 file(s) 394.80 MB	DOWNLOAD
ML-PRO Pre-Requisite v2.2.0.1 1 file(s) 386.98 MB	DOWNLOAD
FF Report 2 SW Release v2.3.0.29 26-06-24 1 file(s) 394.38 MB	DOWNLOAD

1. Download the zip file
2. Right click the file and select "Properties"
3. At the bottom right of the property's windows tick the box that says "Unblock"
4. Click Apply, then Click OK
5. Right click the file and select "Extract All.."
6. Ensure "Show Extracted Files" is checked and click "Extract"
7. Where products are not on a desktop computer, copy the file onto a good quality USB drive and transfer the file to a folder onto the target hardware
8. On the target hardware, open the containing folder and double-click the executable file
9. Follow the on-screen instructions
10. Once completed, restart the device

Users may need to set the default pdf viewer on the ML PRO 2. To do so, please do the following:-

1. In the Start Menu, open Settings
2. Find Apps and open 'Default Apps'
3. Find the related setting 'Choose defaults by file type'
4. Locate *.pdf and click on the app that is set
5. Choose Sumatra PDF and set as default

Features and Bug fixes

ID	Title	Work Item Type
13487	The ability to add settings to a captured image	Change Request
15650	Save sketch image separate from the report	Change Request
19348	Changes to glueing of Close-up lens assembly	Change Request
20300	Imprint light and filter selection on photographs	Change Request
23597	FF Report Multiple Exhibits	Change Request
24963	Moving measurement independently from the arrow	Change Request
24965	Live view in compare only works with white light	Change Request
25101	Multiple Exhibits per Case	Change Request
28650	Display magnification number and also save to settings for image	Change Request
28651	Lines in measurements are black and unchangeable	Change Request
28652	'Fibres' preset should read 'Fibers' for US English	Change Request
28678	Ability to create single sided arrow and have a dedicated button for it	Change Request
28804	Errors in German translation	Change Request
31130	ML-Pro Filter changing when zooming in and out	Change Request
28079	Digital Zoom to Red	Minor Project Task
28371	Moving captures when multiple overviews	Minor Project Task
27852	Annotations Glitches & Crash. Font option not always showing when selected	Bug
30927	Zoom figure display is cut off at the bottom	Bug
30935	Report screen Output Format and Logo buttons cut off	Bug
30936	The Reports screen Exhibits box is cut off at the bottom	Bug
30937	Can't edit an Exhibit name	Bug
30938	Exhibits are not reset when you start a new report.	Bug
30939	Crash happens when you right-click on an Exhibit image	Bug
30940	The Load Sample data button in the Exhibits screen doesn't do anything	Bug
31002	Running Presets crash regularly	Bug
31074	Scan crashes sometimes	Bug
31075	Bad image produced sometimes.	Bug
31084	Image Settings box is displayed twice	Bug
31516	The Light and Filter combination is always stamped on the image displayed regardless of the setting	Bug
31192	The light and filter stamp is not appearing on images	Bug
31228	Captures not shown on the Entirety image in the Report	Bug
31230	Report - Exhibits tab help text is cut off	Bug
31231	Reports - French translation	Bug
31243	Not able to create a report in Arabic, Chinese Traditional or Chinese Simplified - No RTF option available	Bug
31427	Report - captures are moved to the top left.	Bug
31567	The light and filter stamp is hidden from view by the menu button when you view an image on the touchscreen	Bug

ID	Title	Work Item Type
31568	Users have to unselect and reselect an entirety image to attach it to an Exhibit	Bug
31940	FF Report - New Exhibit ticks Entirety without triggering Report check	Bug
32293	You can't load an existing report unless you add an Entirety first	Bug
32297	Flood light always defaults to 100% IRIS	Bug
32298	Report - using annotations for the samples wipes samples from the Entirety	Bug
32300	Preview functionality causes problems from Home screen	Bug
32301	Select a light source in Advanced and wrong light source is displayed in Home screen	Bug
32461	Scan and Scan All issue correction	Bug

Notes

Please note that Arabic and Chinese Reports cannot be exported as pdf due to the complex character set.

Customer Support

Software Release Bulletin

Date of Issue: 29/02/2024

Product: Crime-lite ML-Pro
Version no.: 2.2.0.0

MAJOR RELEASE

Crime-lite ML-Pro

Before undertaking installation of this software customers are strongly advised to make sure they have backed-up all images from the ML-Pro to an external location.

Version 2.2.0.0

Release Type: MAJOR (Strongly recommend upgrading)

This is a MAJOR software release with significant improvements to the ML-Pro. This release has been built for the new ML-Pro 2 but in support of enhancing existing ML-Pro systems, we have ensured it is backward compatible, enabling existing users to benefit from this major upgrade and will form the basis of all ML-Pro software moving forward. Due to the extent of the changes, a new user manual has been created to reflect the new user interface and functions and can be accessed via the Settings window with the ML-Pro software.

Download Links:

Software download link: Please access the appropriate Distributor or Customer Portal_

ML-Pro 2 Video link highlighting the benefits of this release: [ML-Pro 2 Software Benefits](#)

Installation Instructions:

This version can be installed directly over previous versions

1. Download the zip file
2. Right click the file and select "Properties"
3. At the bottom right of the property's windows tick the box that says "Unblock"
4. Click Apply, then Click OK
5. Right click the file and select "Extract All.."
6. Ensure "Show Extracted Files" is checked and click "Extract"
7. Where products are not on a desktop computer, copy the file onto a good quality USB drive and transfer the file to a folder onto the target hardware
8. On the target hardware, open the containing folder and double-click the executable file
9. Follow the on-screen instructions
10. Once completed, restart the device
11. **Once powered up after restart, enter the serial number of the unit (found on the sticker generally, on the back of the unit)**
12. **Accept a firmware update and manually restart the system**
13. **In Settings, press the White Balance button and follow the instructions**

***** NEW ***** Customer Portal (<https://customer.fosterfreeman.com>)

Please be aware that software updates are also now available via our Customer Portal. Simply register and provide the serial number of the applicable product type and once validated, you will be able to access any future software updates for that product. For f+f Distributors, new versions continue to be added to the Distributor website.

This version contains the following enhancements.

A significant number of reported issues have also been addressed within this release to further improve the customer experience including the addition of Finnish, Traditional Chinese and Arabic language support.

ID	Change	Work Item Type
17954	Reports Improvements.	Software Task - Closed
8873	Comparison mode - ability to compare captured image with live view image	Software Task - Closed
10187	Software Change to Support New NEO TWIGA board	Software Task - Closed
10619	Pathway for secondary storage location not seen in options screen	Software Task - Closed
16122	ML-PRO Request to provide the option to capture via foot pedal	Software Task - Closed
16124	ML-PRO Reinstallation Issues	Software Task - Closed
16126	Set Iris Setting to Auto in ML Pro software	Software Task - Closed
15867	Ability to delete captures from overview in the report after they have been selected in ML-Pro	Software Task - Closed
19118	ML PRO 2 415BP filter image mode	Software Task - Closed
15717	PDF Settings with image file export from ML-Pro	Software Task - Closed
16403	Camera's live image overexposure	Software Task - Closed
16406	Request to add exposure controls in Live Screen	Software Task - Closed
16343	Crime-lite ML PRO with Software v1.9.7.0 - Request NOT to overlap the green-double-arrow button with the Preset Examine button	Software Task - Closed
18030	ML PRO doesn't focus when optically fully zoomed in	Software Task - Closed
18032	Allow light/filter presets to be selected on ML-Pro to use in live mode without capturing an image	Software Task - Closed
16408	Ability to adjust exposure outside of Advanced	Software Task - Closed
16537	Change symbol for camera settings in Advanced	Software Task - Closed
16910	ML PRO - GUI Changes Requested by China (1)	Software Task - Closed
16911	ML PRO - GUI changes requested by China (2)	Software Task - Closed
16912	ML PRO - GUI Changes Requested by China (3)	Software Task - Closed
16908	ML-Pro software in Finnish	Software Task - Closed
17426	ML Pro - Presets created by user and then deleted gives prompt that doesn't seem to make sense	Software Task - Closed
17425	ML Pro - After drawing an area, the area label information (measurement #'s etc) will not delete if you undo the area drawing	Software Task - Closed
18016	Sequence of Area measurement on reviewed original image	Software Task - Closed
20261	Update ML Pro / ML Pro 2 Manual within software	Software Task - Closed
19616	Double-tapping Images in Review/Gallery	Software Task - Closed
19610	Integrate ML-Pro Bootloader	Software Task - Closed
14400	Adding the ability to scan barcodes to the ML-PRO	Change Request - Closed
17382	ML Pro - be able to reorder samples on overview in report function	Change Request - Closed
17385	ML Pro - "User Specific" preset is unlocked	Change Request - Closed

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